



TOTEM PARK RESIDENCE

Conferences & Accommodation at UBC

2525 West Mall, Vancouver BC V6T 1W9

Tel 604 822 3304 Fax 604 822 2833

Reservations 604 822 1000 ext. 3 / 1 888 822 1030

www.ubconferences.com

CHECK IN: Check-in is any time after **3:00 PM**. The Totem Park Residence Front Desk is located at 2525 West Mall and is open 24 hours a day, seven days a week.

CHECK OUT: Check-out is by **11:00 AM**. Any keys not returned will result in a \$92.00 + HST charge per key. If you require luggage storage, please inform the front desk agent. Please note: no overnight luggage storage is available.

DESCRIPTION: All rooms are designated non-smoking. Totem Park Residence is equipped with elevators but rooms are not suitable for guests in wheelchairs. This dormitory-style residence accommodates approximately 32 guests per floor, in a mixture of single and twin rooms. Limited housekeeping service is provided. Bed linen is provided (folded on bed).

Please bring towels and soap. Kitchen facilities are not available. Floor lounges are located on every floor and offer a fridge, microwave, sink and TV.

Totem Park Residence is a shared washroom facility. A common washroom is located on each floor (male washrooms on odd numbered floors, female washrooms on even numbered floors). Washroom facilities are shared with approximately 30 other guests.

PARKING: Parking is available on-site for \$9.00 + 12% HST per day. Overflow/bus parking is also available. If bus parking is required, please inform your Sales Representative prior to arrival.

LAUNDRY: Card operated laundry machines are located in each building. Laundry cards are available for a refundable deposit at the Front Desks. Single-use boxes of Tide soap are also available at the desk for a nominal charge. Credit can be added to the card in \$5.00 increments using a machine in the lobby. Each load will cost \$1.25 to wash and \$1.25 to dry.

Balances remaining on the laundry cards cannot be refunded.

INTERNET ACCESS: Each guest bedroom is equipped with high speed internet access via Ethernet, which can be activated for a \$10.00 + HST one-time fee. Guests must bring their own LAN/Ethernet cable. Free wireless internet is available for use around campus and in the commonsblock via the **UBCvisitor network** but is not available in guest rooms.

GUEST MESSAGES: Guest rooms are not equipped with telephones; however, pay phones are located on most floors of the residence. Messages for guests may be left at the Front Desk by calling 604 822 3304. These messages are stored at the Front Desk and a message tag is placed on the message board beside the Front Desk to alert the guest that they have received a message. It is the responsibility of the guest to check the message board regularly, as messages cannot be delivered to individual rooms.

PRIVACY POLICY: For the safety and security of our guests, and in compliance with provincial law, the front desk cannot supply room numbers or other information about guests to people inquiring by phone or in person. As well, doors to the residences remain locked at all times. Guests wishing to have people visit them should arrange a location and time to meet and explain this policy to their visitors.

EXPECTING MAIL? Guests wishing to receive mail during their stay can do so by using the address above (please include the group name, full name of the guest and room number if known).

MEAL TICKETS: Breakfast at the Totem Park Cafeteria is included in the room rate, unless otherwise contracted. Other meal arrangements can be made in advance for the Totem Park Cafeteria and in the Student Union Building by contacting:

Totem Park Cafeteria: Rene Atkinson at 604 822 6204 or by email at rene.atkinson@ubc.ca

Pacific Spirit Place Cafeteria: Fred Cheng at 604 822 9310 or by email at fred.cheng@ubc.ca

DRIVING FROM VANCOUVER INTERNATIONAL AIRPORT: From the airport, follow the signs to Vancouver. Take the Granville Street - City Centre exit. Turn left at West 70th Ave. Veer right onto SW Marine Drive. Follow SW Marine Drive for approximately 15 km (10 miles). From S.W Marine Drive: Turn right at Agronomy Rd., right onto West Mall and right onto Thunderbird Blvd. The Totem Park Commonsblock is one block ahead.

TAXI SERVICE is available from the arrivals level of the Vancouver International Airport. The trip will cost approximately \$30-\$35, and takes about 30 minutes depending on traffic levels and the time of day.

DRIVING FROM SEATTLE: Take Interstate 5 North to the Canadian Border. Continue north for 40 minutes on Highway 99. Highway 99 turns into Oak Street at The Oak Street Bridge. The Oak Street Bridge is 6 km north of the Massey Tunnel; the airport is on your left. At the north end of the bridge, take the second exit: Marine Drive West. You curve under the bridge and start heading west, where you see an overpass. Bear to the right here and go up to merge with Granville Street. Stay on Granville as it turns to the north. Turn left onto 70th Ave, the second light and first main intersection. In two blocks, 70th becomes S.W. Marine Drive. Follow SW Marine Drive for approximately 15 km (10 miles, it curves North). From S.W Marine Drive: Turn right at Agronomy Rd., right onto West Mall, and right onto Thunderbird Blvd. The Totem Park Commonsblock is one block ahead.

DRIVING FROM DOWNTOWN: Drive south on either Granville or Burrard Street. Turn right (west) on 16th Ave. From 16th turn right onto Wesbrook Mall and left onto Thunderbird Blvd. Follow Thunderbird Blvd. until you reach Totem Park (the bottom of the hill at the intersection with West Mall.)

PUBLIC TRANSIT from Downtown: Take the Canada Line to Waterfront Station downtown and catch Bus #44 or take the Canada Line to Olympic Village and catch Bus #84 to UBC. Off peak hours take the #4 or #14 bus from Howe Street downtown, which both stop at the UBC trolley bus loop, located next to the War Memorial Gym, approximately a 15-minute walk from the Totem Park Residences. Walk west on University Blvd. Turn right on West Mall. Walk about 5 minutes and turn right on Thunderbird Blvd, the Totem Park Commonsblock is one block ahead.

PUBLIC TRANSIT from the Airport: There is no direct bus service from the Airport. Take the Canada Line in the direction of Waterfront Station to 41st Station. Walk to the northwest corner of Cambie St. & 41st Avenue and take any bus labeled 'UBC' (Bus #43 or #41), to UBC. Get off at Wesbrook and Thunderbird Blvd. Walk east on Thunderbird Blvd. for 5 minutes, you will walk directly to the Totem Park Commonsblock.

Visit Translink for transportation info and options: <http://tripplanning.translink.ca/>

