



THE WALTER GAGE RESIDENCE

Conferences & Accommodation at UBC

5959 Student Union Blvd., Vancouver, BC V6T 2C9

Tel (604) 822-1000 Fax (604) 822-1001

www.ubconferences.com

CHECK-IN: Check-in is any time after **3:00 PM**. Guests of The Gage Towers, the Gage Apartment, and West Coast Suites should check-in at the Walter Gage Residence Front Desk, located at 5959 Student Union Boulevard, which is open 24 hours a day. To locate the residence, look for three 17-storey apartment towers. The main entrance is between the towers on the South side of the building.

CHECK-OUT: Check-out is **11:00 AM**. If you require luggage storage after this time, please inquire at the Front Desk.

DESCRIPTION: All rooms are designated non-smoking. Daily housekeeping service, bed linens and towels are provided. A daily hot breakfast the Pacific Spirit Cafeteria is included in the rate.

PARKING: Parking is available for a daily rate of \$9.00 + HST in the parking lot surrounding The Gage Towers. Bus parking is available a short walk from the Residence; please let your Sales Representative know in advance if required.

LAUNDRY: Laundry machines are located in each building. Laundry cards may be obtained at the front desk for a \$5 deposit to operate the machines in the Gage Towers. Credit can be added to the card in \$5 increments using a machine in the lobby. Each load will cost \$1.25 to wash and \$1.25 to dry. **Balances remaining on the cards cannot be refunded.** If possible, group members may wish to share cards to minimize the amount of the balances left on cards.

GUEST MESSAGES: All suites are equipped with telephones that have voicemail capability. Messages for guests staying in suites may be left on their voicemail by calling 604 822 1000, then by pressing "1" after the prompt, followed by the guest's five-digit extension number. For guests in single rooms that are not equipped with telephones, pay phones are located in the lobby of The Gage Towers. Messages for guests may be left at the Front Desk by calling 604 822 1000.

GUEST MESSAGES (cont'd.): These messages are stored at the Front Desk and a message tag is placed on the message board in the lobby to alert the guest that they have received a message. It is the responsibility of the guest to check the message board regularly, as messages cannot be delivered to individual rooms.

INTERNET ACCESS: Each guest bedroom is equipped with complimentary high speed internet access via Ethernet (LAN/Ethernet cable is not provided). Wireless internet is not available in the guest rooms. The free **UBCvisitor** wireless network is available for use in the Commonsblock and around Campus.

PRIVACY POLICY: For the safety and security of all our guests, and in compliance with provincial law, the front desk cannot supply room numbers or other information about guests to people inquiring by phone or in person. As well, doors to the residences remain locked at all times. Guests wishing to have people visit them should arrange a location and time to meet and explain this policy to their visitors.

EXPECTING MAIL? Guests wishing to receive mail during their stay can do so by using the address above (please include the group's name, guest's full name, and room number if known).

Please observe the following guidelines when shipping items from outside Canada:

1. You are fully responsible for ensuring that the shipment clears Canada Customs. This includes payment of all duties, taxes, and shipping charges.
2. You must clearly indicate the name of the customs broker and contacts clearing the shipment for you.
3. You must list yourself as the consignee. Although you may indicate an on-campus delivery address, you must not include the University's name on the shipment.

CAMPUS SERVICES: Vending machines, an Internet kiosk and an Automated Teller Machine are located in the lobby of The Gage Towers. There are various food outlets, and other amenities on-campus. Please contact our Reservations Office for more information at 604-822-1000.

DRIVING from the Vancouver International Airport: From the airport, follow the signs to downtown Vancouver. Take the Granville Street - City Centre exit. Turn left off Granville St. at West 70th Ave. Veer right onto SW Marine Drive. Follow SW Marine Drive for approximately 15 km (10 miles). SW Marine Drive loops around the UBC Campus and turns into NW Marine Drive, then Chancellor Boulevard. Turn right (south) off Chancellor onto Wesbrook Mall. Turn right on Student Union Boulevard and take an immediate right into the Gage Residences.

TAXI SERVICE from the Airport: is available from the arrivals level of the Vancouver International Airport. The trip will cost approximately \$30-35, and takes about 30 minutes.

DRIVING from Seattle: Take Interstate 5 North to the Canadian Border. Continue north for 40 minutes on Highway 99. Highway 99 turns into Oak Street at the Oak Street Bridge, 6 km north of the Massey Tunnel. At the north end of the bridge, take the second exit on the right: Marine Drive West. Loop under the bridge, and head west, staying in the right-hand lane. Beside the overpass, bear to the right to merge with Granville Street. Turn left at West 70th Ave. Veer right onto SW Marine Drive. Follow SW Marine Drive for approximately 15 km (10 miles). SW Marine Drive loops around the UBC Campus and turns into NW Marine Drive, then Chancellor Boulevard. Turn right (south) off Chancellor onto Wesbrook Mall. Turn right on Student Union Boulevard and take an immediate right into the Gage Residences.

DRIVING from Downtown: Turn right (west) onto 4th Avenue from either Granville or Burrard Street. Follow 4th Avenue westbound for approximately 5km (3 miles), it will turn into Chancellor Boulevard. Turn left (south) off Chancellor onto Wesbrook Mall. Turn right on Student Union Boulevard and take an immediate right into the Gage Residences.

PUBLIC TRANSIT from Downtown: Take the Canada Line to Waterfront Station downtown and catch the #44 or take the Canada Line to Olympic Village and catch #84 to UBC. Off peak hours take the #4 or #14 bus from Howe Street downtown, which both stop at the UBC trolley bus loop, located next to the War Memorial gym, approximately a 3-minute walk from the Gage Towers.

PUBLIC TRANSIT from the Airport: There is no direct bus service from the Airport. Take the Canada Line in the direction of Waterfront Station to Oakridge 41st Avenue Station. Walk across the street to the northwest corner of Cambie Street & 41st Avenue and take #43 or #41 bus, to UBC. You may also get off the Canada Line at the Broadway-City Hall Station, walk to the northwest side of Broadway (9th Ave) and take the #99 bus to UBC. These buses will stop at the UBC bus loop, across the street from the Walter Gage Residence & West Coast Suites.

Visit Translink for transportation info and options: <http://tripplanning.translink.ca/>.

